

Recent Project Experience

- Management of Video Conference Equipment Training Project for the Department of Sustainability & Environment. This involved running focus groups, researching, documentation development and state-wide facilitation.
- Provision of classroom training, workshops and seminars for both public and private sector organisations including BMW, the Department of Sustainability & Environment, Boulderstone Hornibrook, Nillumbik Council, Glen Eira Council and Village Roadshow.
- Facilitation of the rollout of state and national training facilitation of new SOE for Cadbury Schweppes, Accenture and ANZ Bank.
- Delivery of customer service training for branch of the Department of Human Services.
- Development of courseware, facilitation of training and updating of trainers for the Department of Sustainability & Environment and Accenture.
- Software rollouts for public and private sector organisations such as Mayne, Drake, the Department of Justice, the Department of Infrastructure, Ericsson.
- Development and facilitation of customised Lotus Notes training for Olympus in Australia and New Zealand.
- Development and facilitation of customised Lotus Notes training for Rip Curl Australia.
- Staff training needs analysis and subsequent development and facilitation of customised Microsoft Office workshops for BMW Group Australia.